



ZEBRA

Mobile Printer Portfolio Guide

FOCUSING ON YOUR PRINTING NEEDS





Equip Your Mobile Workforce with the Power to Print on Demand

Increase your employees' productivity, precision and accuracy. Equip them with wireless mobile printers that are tailored to how they work and the job they do. Printers range from those ideal for occasional use, to rugged machines that feature a range of latest connectivity options and robust functionality that keeps you operating in even difficult situations.

Choose the Printer that is Perfect for Your Needs

Regardless of your industry or whether you're printing barcodes, labels, receipts or tickets, we make it easy to compare Zebra mobile printer features, performance and cost. Our Premium line will keep you printing in even the most challenging, high volume environments. Rely on our Midrange printers for moderate volume, less demanding applications. And our Value class is an ideal lower volume, lower cost solution.



PREMIUM

QLn Series

Lightweight, drop resistant and user friendly, QLn™ mobile printers are ideal for warehousing, shipping and receiving, and merchandising. Our QLn220 and QLn320 Healthcare mobile printers with disinfectant-ready plastics are ideal for mobile specimen collection or other healthcare applications. Use them to print barcode labels, receipts and other documents exactly when and where they're needed. The Link-OS® technology makes them easy to integrate, manage and maintain from a PC, smartphone or tablet, anywhere in the world.



RUGGED PREMIUM

ZQ500 Series

The industry's most rugged mobile printers that can withstand repeated drops to concrete from 6.6' (2m). With an IP54 rating, they are protected from liquid and solid ingress, plus have a Mil-Std 810g rating for shock and drop. Large buttons and a user-friendly interface are easy to operate, even when wearing gloves. Zebra's Link-OS makes them simple to integrate, manage and maintain.



MID RANGE

iMZ Series

These mid-range printers have the features you need, in the design you want, for the price you can afford. With the latest connectivity options, the iMZ printers are perfect for applications both inside and outside the four walls. With the small, stylish design, they work well in customer facing environments and are compatible with the latest smartphone and tablet operating systems.



VALUE

ZQ110 Mobile Printer

This affordable 2-inch mobile printer produces receipts and tickets on demand and on the go. Although it prints at speeds up to 3.5 inches-per-second, it slips easily into a pocket and weighs only eight ounces. The "sleep mode" helps to conserve battery power, and the mobile printer connects wirelessly to a range of Apple, Android and Windows devices.



Software

Demand is growing for devices that are mobile, intelligent and connected to the cloud. This emerging need calls for new technologies and solutions. In response, Zebra has created the Link-OS environment: an open platform that pairs an operating system for smart Zebra devices with powerful software apps, making the devices easy to integrate, manage and maintain from any location.

For more information go to zebra.com/linkos



Service

The Zebra OneCare Service portfolio of Essential, Select and Premier maximizes the availability and productivity of your devices. Key features include 24/7 technical support, comprehensive coverage, advance replacement and software updates. Optional Visibility Services are available.

For more information go to zebra.com/zebraonecare



Supplies

Quality Supplies Are Business Critical

The labels, tags and receipt paper used in your operations provide you with critical information to your business. It helps enhance the customer experience, enables you to improve operational efficiency, supports the growth of your business and can even ensure brand consistency. Using the wrong label for the application, or one that is of low quality, could lower productivity as well as customer satisfaction.

Discover the Value of Zebra Supplies

Zebra has intimate knowledge of thermal printers and understands the importance of using quality materials and processes. When you use high-quality, pre-tested, reliable Zebra Supplies you can rest assured that the supplies you rely on to provide critical data to improve your operations, don't negatively affect your operational productivity and efficiency.

For more information go to zebra.com/supplies



Accessories

You rely on mobile printers to increase employee productivity and accuracy. Whether you're printing labels, receipts or tickets, accessories like Batteries, Chargers and Cradles, Carrying Options and others will help to make your entire operation faster, more flexible and more reliable even in harsh or other demanding environments. These accessories can help to extend your capabilities and enable you to lower the total cost of ownership.

For more information go to zebra.com/accessories



Using this Interactive Guide

All of the Zebra mobile printers are listed in this interactive guide. **Click on the icon menu below** to search by market or printer series and find the mobile printer that's right for your printing needs.

BY MARKET

BY PRINTER SERIES



Retail and Hospitality

MOBILE EXECUTION

Mobility has dramatically transformed the way we engage with connected customers, and the way we work. The mobile worker has to do more tasks in a more efficient and coordinated way. This provides better customer service, and ultimately a more profitable business through relevant consumer engagement, increased sales conversion and greater customer loyalty.

| Primary Use Case | Ideal Applications | Print Width | Printer |
|--|---|--|---------|
| Inventory/Price Display Compliance Click and Collect | <ul style="list-style-type: none"> • High-duty cycle environment • Optimized for labels, can print receipts • Durable mobile printer | 4" / 104mm labels, receipts and/or tags | |
| | | 3" / 72mm labels, receipts and/or tags | |
| | | 2" / 48mm labels, receipts and/or tags | |
| Inventory Management, Cycle Count Receiving, Put-Away, Reverse Logistics Picking, Staging, Packing, Shipping | <ul style="list-style-type: none"> • High-duty cycle environment • Optimized for labels, can print receipts • Durable mobile printer | 4" / 104mm labels, receipts and/or tags | |
| | | 3" / 72mm labels, receipts and/or tags | |
| | | 2" / 48mm labels, receipts and/or tags | |
| | <ul style="list-style-type: none"> • High-duty cycle environment • Optimized for receipts, can print labels • Most rugged mobile printer | 4" / 104mm receipts and/or labels | |
| | | 3" / 72mm receipts and/or labels | |
| Quick and Efficient Checkout Customer Experience | <ul style="list-style-type: none"> • High-duty cycle environment • Optimized for receipts, can print labels • Most rugged mobile printer | 3" / 72mm receipts | |
| | <ul style="list-style-type: none"> • Medium-duty cycle environment • Optimized for receipts, can print labels* • Stylish for customer facing applications | 3" / 72mm receipts | |
| | | 2" / 48mm receipts | |
| | <ul style="list-style-type: none"> • Low-duty cycle environment • Optimized for receipts • Smallest, lightest and least expensive mobile printer | 2" / 48mm receipts | |
| | | | |

Healthcare **SPECIMEN COLLECTION**

Mobility in the Healthcare environment has transformed the process of accurate patient ID and specimen collection. Ensure the right specimen is collected from the right patient, at the right time and placed in the correctly labeled container, ensuring the right results—and the right course of treatment. The label is generated using a mobile device and immediately applied to vial or sample encasement.

| Primary Use Case | Ideal Applications | Print Width | Printer |
|--|---|-------------------------|---------|
| Specimen Collection Blood Bank Management | <ul style="list-style-type: none"> • High-duty cycle environment • Optimized for labels, can print receipts • Healthcare facility - phlebotomy lab, hospital and/or pharmacy • Printing at the point of application • Disinfectant-ready mobile printer | 3" / 72mm labels | |
| | | 2" / 48mm labels | |





Transportation and Logistics

FLAWLESS FULFILLMENT

Mobility has effectively transformed the way Transportation and Logistics operations redesign and execute processes to obtain productivity gains. The mobile worker is becoming more efficient and connected. This provides additional levels of visibility that translate into better customer service, and ultimately a more profitable business through sales process optimization and flawless fulfillment of products and services.

| Primary Use Case | Ideal Applications | Print Width | Printer |
|---|---|-----------------------------------|---------|
| Receiving, Put-Away, Reverse Logistics Inventory Management, Cycle Count Cross-Docking Picking, Staging, Packing, Shipping | <ul style="list-style-type: none"> • High-duty cycle environment • Optimized for labels, can print receipts • Forklift mounting** • Rugged mobile printer | 4" / 104mm receipts and/or labels | |
| | | 3" / 72mm receipts and/or labels | |
| | <ul style="list-style-type: none"> • High-duty cycle environment • Optimized for receipts, can print labels • Most rugged mobile printer | 4" / 104mm receipts and/or labels | |
| | | 3" / 72mm receipts and/or labels | |
| Direct Store Delivery Fleet Management and Maintenance Proof of Pickup and Delivery Ticketing In-Cabin Services | <ul style="list-style-type: none"> • High-duty cycle environment • Optimized for receipts, can print labels • Most rugged mobile printer | 4" / 104mm receipts and/or labels | |
| | | 3" / 72mm receipts and/or labels | |
| | <ul style="list-style-type: none"> • Medium-duty cycle environment • Optimized for receipts, can print labels* • Durable mobile printer | 3" / 72mm receipts and/or labels* | |
| | | 2" / 48mm receipts and/or labels* | |
| | <ul style="list-style-type: none"> • Low-duty cycle environment • Optimized for receipts • Smallest, lightest and least expensive mobile printer | 2" / 48mm receipts | |



Mobility solutions bring to Manufacturing operations process optimization and supply chain visibility, among others. The mobile worker is now a connected node integrated to the system, sensing and collecting data to act with insight. Customer service levels are improved, and ultimately a more profitable business through gained productivity and visibility.

| Primary Use Case | Ideal Applications | Print Width | Printer |
|--|--|--|---------|
| Raw Materials Finished Goods | <ul style="list-style-type: none"> • High-duty cycle environment • Optimized for labels, can print receipts • Durable mobile printer | 4" / 104mm labels and/or receipts | |
| | | 3" / 72mm labels and/or receipts | |
| Field Sales Field Service Direct Store Delivery Proof of Delivery | <ul style="list-style-type: none"> • High-duty cycle environment • Optimized for receipts, can print labels • Most rugged mobile printer | 4" / 104mm receipts and/or labels | |
| | | 3" / 72mm receipts and/or labels | |
| | <ul style="list-style-type: none"> • Medium-duty cycle environment • Optimized for receipts, can print labels* • Durable mobile printer | 3" / 72mm receipts and/or labels* | |
| | | 2" / 48mm receipts and/or labels* | |
| | <ul style="list-style-type: none"> • Low-duty cycle environment • Optimized for receipts • Smallest, lightest and least expensive mobile printer | 2" / 48mm receipts | |





QLn Series

PREMIUM

ZEBRA'S MOST VERSATILE MOBILE PRINTER SERIES

Zebra's user-friendly QLn mobile printers help you print barcode labels and more, wherever and whenever needed. Optimized for high duty cycle label and receipt printing and designed to enhance business processes through easy integration and operation, QLn Series printers deliver higher workplace performance. And, with faster processing, increased memory and a range of accessories, QLn printers help increase both user and operational efficiencies.

Competitive Attributes

- Optimized for high duty cycle label printing, can also do receipts and tags
- Dual-band support for 2.4GHz and 5GHz, dual radio 802.11 and Bluetooth®
- Remote management via Ethernet cradles and support for third party MDM vendors Wavelink, Soti, and Airwatch®
- Easy-to-navigate and easy-to-customize display
- Smart Battery with health indications to support proactive maintenance
- Large roll outer diameter for large capacity media
- "Made for iPod®/iPhone®/iPad®" (MFi)-certified and also support Android™ and Windows® devices via multi-platform SDK APPs
- Link-OS® enabled
- Proactive alerts
- Full accessory line, including forklift mounts



| | QLn420 | QLn320 | QLn220 | QLn220 Healthcare | QLn320 Healthcare |
|------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| Ideal Vertical Markets | | | | | |
| Weight | 2.45 lbs/1.1 kg | 1.6 lbs/0.73 kgs | 1.25 lbs/0.57 kgs | 1.25 lbs/0.57 kgs | 1.6 lbs/0.73 kgs |
| Print Width | 4"/104mm | 3"/72mm | 2"/48mm | 2"/48mm | 3"/72mm |
| Max Media Width | 4.4"/112mm | 3.12"/79mm | 2.18"/55.4mm | 2.18"/55.4mm | 3.12"/79mm |
| Battery Capacity | 4900 mAh | 2450 mAh OPTIONAL 4900 mAh | 2450 mAh OPTIONAL 4900 mAh | 2450 mAh | 2450 mAh |
| Cycle | High Duty | High Duty | High Duty | High Duty | High Duty |
| Media Roll Diameter | INNER 0.75"/19mm OUTER 2.6"/66mm | INNER 0.75"/19mm OUTER 2.6"/66mm | INNER 0.75"/19mm OUTER 2.2"/56mm | INNER 0.75"/19mm OUTER 2.2"/56mm | INNER 0.75"/19mm OUTER 2.6"/66mm |



ZQ500 Series

ZEBRA'S SOLUTION FOR EXTREME ENVIRONMENTS

Zebra's ZQ500 Series are best-in-class and the industry's most rugged mobile printers for applications outside of a business's four walls. The premium 3" (76mm) ZQ510™ and 4" (102mm) ZQ520™ printers are Zebra's next-generation of high-performance mobile printers optimized for high duty cycle receipt and medium duty cycle label printing. The printers' patented military-grade design provides exceptional durability and reliability for mobile applications in the toughest environments.

Competitive Attributes

- Ruggedness, with MIL-STD 810g certification for drop, shock and vibration
- 6.6' / 2.0m drop (10' / 3.05m with exoskeleton)
- IP54 for protection against liquids and dust ingress (IP65 with exoskeleton)
- Link-OS® enabled
- Latest BT standards with Bluetooth® 4.0 Low Energy
- Reliable connectivity – 802.11 a/b/g/n
- Speed of up to 5ips
- Full accessory line, including a magnetic stripe reader



| | ZQ510 | ZQ520 |
|------------------------|---|--|
| Ideal Vertical Markets | | |
| Weight | 1.39 lbs/0.63 kgs | 1.73 lbs/0.79 kgs |
| Print Width | 3"/72mm | 4"/104mm |
| Max Media Width | 3.15"/80mm | 4.45"/113mm |
| Battery Capacity | 2450 mAh OPTIONAL 4900 mAh | 2450 mAh OPTIONAL 4900 mAh |
| Cycle | High Duty | High Duty |
| Media Roll Diameter | INNER 0.75"/19mm OUTER 2.24"/57mm OPTIONAL 0.50"/13mm | INNER 0.75"/19mm OUTER 2"/51mm OPTIONAL 0.50"/13mm |





Perfect for medium duty cycle receipt and label* printing, the iMZ Series printers make it easy to simplify transactions with on-demand 2" (51mm) and 3" (76mm) receipts, invoices and labels. Lightweight and compact, these printers support medium-duty printing in customer-facing environments where productivity and accuracy are critical to job performance.

Competitive Attributes

- Great looking design that's lightweight
- World class SDKs and support for application in any development environment
- High-speed processor and extensive memory for printing complex barcodes, fonts and graphics
- Link-OS® enabled supporting third party MDM systems such as Airwatch, or cloud connectivity
- Fast printing of 4ips
- Secure Bluetooth® 2.1 (or 3.0 with the Dual Radio model), 802.11 a/b/g/n or USB connectivity
- Faster processing and long lasting battery for long work shifts
- Best connectivity options for indoor and outdoor applications



| | iMZ220 | iMZ320 |
|------------------------|---|---|
| Ideal Vertical Markets | | |
| Weight | 0.70 lbs/0.32 kgs | 0.75 lbs/0.34 kgs |
| Print Width | 2"/48mm | 3"/72mm |
| Max Media Width | 2"/50.8mm | 3"/76.2mm |
| Battery Capacity | 1620 mAh | 1620 mAh |
| Cycle | Medium Duty | Medium Duty |
| Media Roll Diameter | INNER 0.5"/12.7mm OUTER 1.88"/47.8mm | INNER 0.5"/12.7mm OUTER 1.88"/47.8mm |





ZQ110 Printer

VALUE

ZEBRA'S SMALLEST AND MOST AFFORDABLE MOBILE RECEIPT PRINTER

Zebra's ZQ110™ Value Class 2" (51mm) mobile receipt printer is the printer of choice for the price-conscious buyer. As Zebra's smallest printer, it easily fits in your pocket—and your budget. With Zebra's reliable service and support, the ZQ110 gives users the benefits of a Zebra-brand product at an affordable price.

Competitive Attributes








- Economical offering
- Compact, lightweight and reliable
- A wide variety of connectivity
- Easily used with the latest Smartphone and Tablet devices
- Suite of charging options
- Supports Magnetic Stripe Reader
- ESC-POS programming language



| | ZQ110 |
|------------------------|---|
| Ideal Vertical Markets | |
| Weight | 0.50 lbs/0.23 kgs |
| Print Width | 2"/48mm |
| Max Media Width | 1.89"/48mm |
| Battery Capacity | 1200 mAh |
| Cycle | Low Volume |
| Media Roll Diameter | INNER 0.5"/12.7mm OUTER 1.18"/30mm |







Mobile Printer Specifications

| | PREMIUM QLn Series | | | RUGGED PREMIUM ZQ500 Series | | MID RANGE iMZ Series | | VALUE ZQ110 |
|----------------------------------|--|---|----------------------|--|---------------------|---|---------------------|---|
| |  High Duty Cycle Label and Receipt Printing | | |  High Duty Cycle Receipt and Medium Duty Cycle Label Printing | |  Medium Duty Cycle Receipt and Label* Printing | |  Low Duty Cycle Receipt Printing |
| PRINT WIDTH | | | | | | | | |
| | 4", 3", 2" | | | 4", 3" | | 3", 2" | | 2" |
| PRINT AND MEDIA SPECIFICATIONS | | | | | | | | |
| | QLn 420 | QLn 320 | QLn 220 | ZQ520 | ZQ510 | iMZ320 | iMZ220 | ZQ110 Printer |
| Max Media Width | 4.4" 112 mm | 3.12" 79 mm | 2.18" 55.4 mm | 4.45" 113 mm | 3.15" 80 mm | 3" 76.2 mm | 2" 50.8 mm | 1.89" 48 mm |
| Outer Core Diameter | 2.6" 66 mm | | 2.2" 55.9 mm | 2.25" 57 mm | 2" 51 mm | 1.88" 47.8 mm | | 1.18" 30 mm |
| Inner Core Diameter | 0.75"/19.05mm | | | 0.75"/19.05mm OPTIONAL 0.5"/12.7mm | | 0.5"/12.7mm | | |
| Labels | High Volume | | | Medium Volume | | Medium Volume* | | — |
| Receipts | High Volume | | | High Volume | | Medium Volume | | Low Volume |
| Print Speed (up to) | 4ips/ 102 mm/s | | | 5 ips/ 127 mm/s | | 4ips/ 102 mm/s | | 3.5ips/ 90 mm/s |
| QUANTITY PER ROLL SPECIFICATIONS | | | | | | | | |
| | QLn 420 | QLn 320 | QLn 220 | ZQ520 | ZQ510 | iMZ320 | iMZ220 | ZQ110 Printer |
| 6" receipts* (2.3 mil) | 295 | | 196 | 208 | 153 | 152 | | 42 |
| 6" linerless labels** (4.2 mil) | 161 | | 107 | 114 | 84 | 83 | | — |
| 6" lined labels*** (6.4 mil) | 106 | | 70 | 74 | 55 | 54 | | — |
| PHYSICAL SPECIFICATIONS | | | | | | | | |
| | QLn 420 | QLn 320 | QLn 220 | ZQ520 | ZQ510 | iMZ320 | iMZ220 | ZQ110 Printer |
| Weight (with battery) | 2.45lbs 1.11 kgs | 1.6lbs 0.73 kgs | 1.25 lbs 0.57 kgs | 1.72lbs 0.79 kgs | 1.39lbs 0.63 kgs | 0.75 lbs 0.34 kgs | 0.70lbs 0.32 kgs | 0.50lbs 0.23 kgs |
| Battery (Li-Ion, 7.4V) |  4900 mAh |  2450 mAh OPTIONAL 4900 mAh | |  2450 mAh OPTIONAL 4900 mAh | | 1620 mAh | | 1200mAh |
| Sensors | Mark, Gap, Label Present, Media Door open | | | Mark, Gap, Media Door open | | Top Side Mark, Media Door open | | Mark, Media Door open |
| Indicators | LCD: 240 x 128 with WML support | | | LCD: 240 x 42dots | | LEDs | | LEDs |
| Peeler | Yes | | | — | | — | | — |

*Please consult Zebra for type of labels supported.

Mobile Printer Specifications (Continued)

| | PREMIUM QLn Series | RUGGED PREMIUM ZQ500 Series | MID RANGE iMZ Series | VALUE ZQ110 |
|------------------------------|--|--|---|---|
| |  High Duty Cycle Label and Receipt Printing |  High Duty Cycle Receipt and Medium Duty Cycle Label Printing |  Medium Duty Cycle Receipt and Label* Printing |  Low Duty Cycle Receipt Printing |
| ENVIRONMENTAL SPECIFICATIONS | | | | |
| Drop Spec (to concrete) | 5' (1.52m) | 6.6' (2m) 10' (3m) with exoskeleton | 4' (1.2m) | 4' (1.2m) |
| Tumble Test (at 1 meter) | — | Yes | — | — |
| IP Rating | IP43 (IP54 with case) | IP54 (IP65 with exoskeleton) | IP42 (IP54 with case) | IP54 (with case) |
| Operating Temperature | -4°F to 122°F (-20°C to 50°C)** | -4°F to 131°F (-20°C to 55°C) | 14°F to 122°F (-10°C to 50°C) | 5°F to 122°F (-15°C to 50°C) |
| Storage Temperature | -13°F to 149°F (-25°C to 65°C) | -22°F to 151°F (-30°C to 66°C) | -4°F to 140°F (-20°C to 60°C) | -22°F to 158°F (-30°C to 70°C) |
| CONNECTIVITY SPECIFICATIONS | | | | |
| Bluetooth Capability | 3.0 | 4.0 Low Energy | 2.1 | 3.0 |
| WLAN Capability | 802.11 a/b/g/n, 2.4 and 5.0 GHz | 802.11 a/b/g/n, 2.4 and 5.0 GHz | 802.11 a/b/g/n, 2.4 and 5.0 GHz | 802.11 a/b/g/n, 2.4 GHz |
| Wi-Fi Certified | • | • | • | |
| Dual Radio (BT + WLAN) | • | • | • | |
| Link-OS Enabled | • | • | • | |
| MFi Certified | • | • | • | • |
| Android Compatibility | • | • | • | • |
| Windows Compatibility | • | • | • | • |
| Wired Capabilities | Ethernet (with cradle), Serial, USB | USB On the Go | USB | USB |
| OTHER | | | | |
| Programming Languages | CPCL, EPL, ZPL and Lineprint | CPCL, ZPL and Lineprint | CPCL, ZPL and Lineprint | ESC-POS |
| Magnetic Stripe Reader | — | Optional | — | Optional |
| Dual Tear Bar | — | Yes | — | — |

*Please consult Zebra for type of labels supported.

**Healthcare versions operating temperatures are 32°F to 122°F (0°C to 50°C)

For more information about Mobile Printers,
visit www.zebra.com



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